

ప్రజావాణి

Prajavani

Voice of the People

<http://prajavani.ap.nic.in>



# ప్రజావాణి

ఆంధ్ర ప్రదేశ్

NATIONAL  
INFORMATICS  
CENTRE  
THE IT CANNOT BE OVERSTATED  
నేషనల్ ఇన్ఫర్మేటిక్స్ సెంటర్, హైదరాబాద్

[ప్రజావాణి గూర్చి పుస్తకం](#)

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మీ జిల్లా/యూసర్/పాస్ వర్డ్ ఇవ్వండి

మీ జిల్లా :

యూసర్ పేరు :

పాస్ వర్డ్ :

[పాస్ వర్డ్ మార్చుకోండి](#)



## హెచ్చరిక

ఇది కేవలం ప్రజల సాధారణ సూచనా సౌకర్యార్థం మాత్రమే. ఏలాటి వ్యవహారాలకూ వాడటానికి కాదు. ఇందులో లభ్యమయ్యే సమాచారం మీద ప్రజావాణి గానీ, ఇతర అధికారులు గానీ, ఎన్.ఐ.సి. గానీ, జిల్లా కలెక్టర్ కార్యాలయం గానీ బాధ్యత వహించదు.

ఈ వెబ్ సైట్ ని నేషనల్ ఇన్ఫర్మేటిక్స్ సెంటర్, హైదరాబాద్, ఆంధ్ర ప్రదేశ్ రూపకల్పన చేసి హోస్ట్ చేసింది.

# Prajavani Goals

- Effective G 2 C interface
- Use of local language - Telugu
- Cut down Centralization
- Ensure Quick Response
- Ensure Quality of Response

Thus make a SMART District  
Governance through e-Governance



# Conventional Approach

- Give application at the Collectorate
- Concerned may not be available
- At best, time of response can be monitored, not the quality
- Not naturally amenable to automation

# Conventional Approach

- Physically, the citizen travels to the Hqs, thus spends lot of time and money
- If the Concerned Officer is busy/on tour/ absent – the citizen has to come again and again
- If the citizen could not meet the concerned feels disappointed.

# Prajavani Approach

- Gives application at kiosk
- Forwarded to call center
- Marked to officer with due date
- Info to applicant : to whom marked and time limit
- Officer to feed in response
- See response at kiosk





**KIOSK**



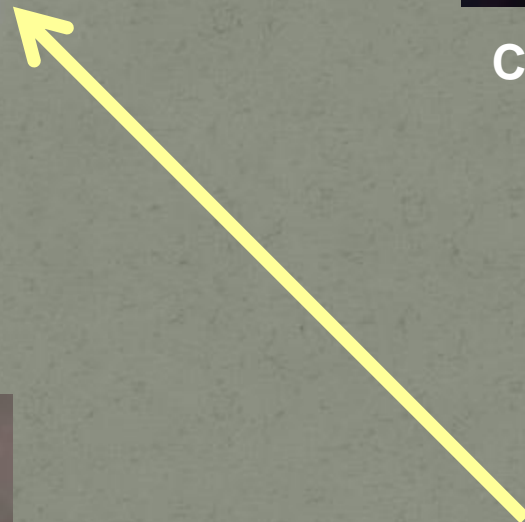
**CALL CENTRE**



**PETITIONER**



**OFFICER**



# Features of Prajavani

- Completely Web based – easy to access for officers and service providers
- Entire application in Telugu
- Public Private Partnership is also possible
- Self employment opportunity for Rural Youth is possible
- Only a PC with internet is needed at dept.s.



# Features of Prajavani

- Provision for extension of time
- Provision for interim replies
- Provision for linked appeal
- Continuous monitoring through call center

# Prajavani Advantages

- No Need to come to the Collectorate
- Thus saves lot of time and money
- Officers to feed in response
- See responses at kiosk
- Officers can be monitored at various levels
- Centrally based web application for the entire State

# Advantages

- Available at Mandal level
- Can go down to village level
- Quality of response is monitored by the applicant himself
- Built in officer wise monitoring and appraisal system
- Inherently automated process



# Technical details

- Serverside

- Front end : ASP
- Backend : SQL Server-2000
- Webserver: IIS
- Telugu support: CDAC-GIST Free keyboard driver

- Clientside

- OS : better use windows-xp
- IE : IE-6.0
- view : 800/600,encoding:userdefined
- Telugu: Gist keyboard driver

# Current implementations ....

- **First implemented in Rangareddy District in 2006**
- **Generalised and implemented in other 17 districts since 2007**

# Current implementations ....

**1. RR District**

**2. Nalgonda**

**3. Adilabad**

**4. Anantapur**

**5. Kadapa**

**6. Medak**

**7. West Godavari**

**8. East Godavari**

**9. Guntur**

**10.Visakhapatnam**

**11.Nizamabad**

**12.Warangal**

**13.Karimnagar**

**14.MahabubNagar**

**15.Srikakulam**

**16.Kurnool**

**17.Vijayanagaram**



*Thank You...!!!*